



James Frew

Community Benefit

NEWSLETTER

October 2018



Photo: Des Mullen presenting Michelle Tolmie at St Meddans Court a shopping voucher after winning monthly google review competition by submitting a review from residents.



Welcome to the third edition of James Frew Ltd's community benefit review in conjunction with South Ayrshire Council.

The following articles within this newsletter are intended to give a small insight into some of the opportunities James Frew Ltd. have been able to be involved in recently within South Ayrshire.

As part of the Housing Refurbishment Frameworks project we are currently carrying out with South Ayrshire Council, the tender required community benefits within specific areas. The stories within this newsletter focus on 'Improving Education and Skills', 'Work Experience Placements/ Programmes', 'Enhancing & Improving Local Community Projects' & 'other; Sponsor Charity Work.'



Prestwick lad Graduates

In 2014, a young 17 year old was given the opportunity to embark on the company's long standing tailor made, Modern Apprenticeship programme. Four years, and a lot of hard work later, Aaron Tait has now graduated from his apprenticeship and has been offered a full time position with James Frew Ltd. in the Maintenance Department.

Now 22, Aaron first gained work experience with the company in 2013 while studying an NPA course in Plumbing at Ayrshire College. Leaving a lasting impression, Aaron was then invited to apply for one of four available apprenticeship positions. Out of hundreds of applicants, Aaron successfully passed all relevant tests and interviews and began his career with the company in August.

Aaron, who lives locally in Prestwick said, "The apprenticeship programme is a great way for young adults to get a start in the industry. It shows the company how willing and committed to the job and the you are company. I have really enjoyed working here at James Frew Ltd. and look forward to the future with the company."

Photo: Steven Lee, Maintenance Manager & Aaron Tait, Maintenance Engineer



James Frew Welfare Van

James Frew Welfare van is currently being used on the South Ayrshire Housing Refurbishment 2017-2021 Framework. Delivered in late July, the custom made van is available for all tenants to use at anytime while working on the South Ayrshire Housing Refurbishment 2017-2021 Framework.



Photo: James Frew Welfare Van

Flameish - GasSure Mascot



GasSure recently collaborated with Auchenharvie Academy Secondary School to give 1st, 2nd & 3rd year pupils an opportunity to create a company brand mascot.

GasSure reached out to the local School's Head Teacher, Calum Johnston, to discuss the potential project. The aim of the competition was to submit original design ideas of a

family friendly, fun character, relevant to the company and tagline "Warming the Heart of Scotland."

The pupils received help and encouragement in their art class and submitted an overwhelming 73 submissions in total.

GasSure awarded the three finalists, Matthew McCann, 1st place, Lee Wainwright, 2nd place and Josslynn Coccozza, 3rd place with a Cass Art voucher each.

With the help of design agency Creo Design, the winning character was recreated into a figure and has already started to feature in a lot of marketing material including a recurring advert in the paper and school appearances from full size mascot costume.

In a further competition within the company, the mascot has been given the scottish inspired name 'Flameish', by GasSure Maintenance Engineer, David Robertson.



1st Place
Matthew McCann
14 years old
3rd Year



2nd Place
Lee Wainwright
14 years old
3rd Year



3rd Place
Josslynn Coccozza
12 years old
1st Year

South Ayrshire Council Community Fun Day Sponsorship

Photo: SAC Community Fun Day Character & Climbing Wall



James Frew Ltd. was a proud sponsor of South Ayrshires Community Fun Day for a second time.

South Ayrshire Council held their annual Communities Fun Day recently and again invited all residents who live or work in South Ayrshire to a full fun day of action packed activities. The event took place at the Citadel Leisure Centre on Saturday 8th of September and welcomed over 2700 guests.

The community fun day is an event held every year that has no cost to any of the attendees. Hosting a number of fun activities for all age groups including nerf wars, fun swim with inflatables, vehicle displays, surf simulator, stage performers and face painters, are just some of the activities all the guests were able to enjoy.



Information stalls were also situated around the centre to give people the opportunity to have an informal chat to local Councillors and find out more about local charities/other organisations providing services in the community.

Roddy Frew, Managing Director, James Frew Ltd said, "We were very proud to sponsor this event under the Gold package and donate free merchandise to South Ayrshire Councils property Maintenance stall for a second year. A number of our employees also live in the area and we were delighted to give something back to the local community. I am looking forward to next years' already!"



Photo: SAC Community Fun Day Character Appearance

Performance Beyond Compliance

James Frew Ltd. was recently awarded a Performance Beyond Compliance Certificate by Considerate Constructor Scheme. (CSS)

The company joined in 2011 and recently out-performed by achieving a score of 7 points or above in each of the five sections of the Scheme's Code of Considerate Practice. The five sections include;

- Care about Appearance
- Protect the Environment
- Value their Workforce
- Respect the Community
- Secure everyone's Safety

Roddy Frew, Managing Director, James Frew, said "The company have always tried to go the extra mile to minimise disruption to our customers. I am very proud of everyone who has worked tremendously hard to ensure we continuously perform to a high standard since joining the scheme in 2011. Well done to everyone!"

Construction sites, companies and suppliers voluntarily register with the Scheme and agree to abide by the Code of Considerate Practice, designed to encourage best practice beyond statutory requirements.



Performance Beyond Compliance

Presented to

James Frew Ltd

For registration period

July 2017 to July 2018

The CCS is a non-profit-making, independent organisation founded in 1997 by the construction industry to improve its image.

Operations Improvement Manager

Photo: Brian Johnstone, Operations & Performance Manager & David McFarlane, Operations Improvement Manager



Warm Welcome

James Frew Ltd. would like to welcome David McFarlane, who has recently joined the company to take on the position of Operations Improvement Manager.

Living locally in Kilmarnock, David joined the company to help identify and deliver improvement activities across the company through employing process improvement methodologies and the application of innovative thinking. The role also includes creating and supporting the delivery of better value and identifying change initiatives.

Previously working as a Sergeant Major in the Army, David served with 6 SCOTS and had a vast amount of experience in various roles including a Press officer, Welfare Officer and promoting the Armed Forces Covenant through various employers.

David said, "During my time with 6 SCOTS, I worked with James Frew Ltd for a number of years. This involved helping the apprenticeship scheme by conducting team building activities. I have always found James Frew to be one of the best companies I've worked with. I found them to be a professional organisation and one I would recommend to anyone."

James Frew Ltd would like to wish David the very best in his new position within the company.

Sheltered Housing Properties

James Frew Ltd recently carried out works to approximately 69 No. Sheltered Housing Properties at Lichtenfels Gardens, Prestwick; St. Meddans Court, Troon; Newfield Place, Dundonald and Boyle Court, Girvan as part of The Residential Refurbishment Framework Programme 2017/21 with South Ayrshire Council.

Included in the scope of works for the project were electrical rewiring, new gas central heating systems, new kitchen units, adapted bathrooms and decoration.

St Meddans Court, situated in Troon has been the latest area to complete. The works included 22 No. properties in total.

Michelle Tolmie, Housing Support Worker at St Meddans Court recently left a review on James Frew Ltd's google account on completion of the works.



Michelle Tolmie

1 review

★★★★★ 54 minutes ago

James Frew recently refurbished the kitchens at the Sheltered Housing complex I work at. The engineers were efficient, tidy and easy to get along with. Des the site foreman was approachable, efficient and accommodating. Nothing was a hassle and the men all worked around the needs and different ranges of disabilities each individual had, they took their time to understand what was needed and even allowed some of the tenants to have a long lie if they requested it. :)

The general feedback from the tenants was that the contractors were polite, efficient, clean, obliging helpful and excellent; the tenants felt listened to when raising queries and were accommodated well. They were pleased with the work carried out and gave either 9/10 or 10/10. 21 houses had work carried out.

Some of the engineers also dedicated time to erect a greenhouse and tidy the garden area, this again was carried out efficiently and they enjoyed chatting to the tenants, getting to know them and assisting them if needed. The whole experience was first class and I would recommend them 100%.

Photo: St Meddans Court Resident Kitchen

Once the works were complete, St Meddans Court staff and residents invited James Frew to take photographs to include in the company portfolio.



“ All the workmen did really well. Everything was so tidy when we came back. They are always so polite and friendly - even waving to us everytime they walked by the windows. So happy with everything

Mrs Thompson, St Meddans Court Resident

Donations

Vera Kidd, Sheltered Housing Coordinator for South Ayrshire Council, reached out to Gordon Orr, Commercial Manager within the Modernisation Division to ask if it would be possible to donate a large slow cooker and an electric pressure cooker to Boyle Court and erect a new Greenhouse at St Meddans Court as part of the community benefits within the framework. James Frew Ltd. were delighted to be able to do this for the residents.



Greenhouse

Location : St Meddans Court

James Frew dismantled the previous structure and built a new greenhouse for the residents at St Meddans Court. By recycling old slabs, the Greenhouse was placed in a cleared area of the garden. James Frew Ltd. purchased sand and stepping stones and with input from labourers, joiners, plasters and plumbers, the project was worked on at every opportunity when weather allowed and managed to complete in 4 days.

Photo: Michelle Tolmie, St Meddans Court Resident & Des Mullen



Large Slow Cooker & Electric Pressure Cooker

Location : Boyle Court

James Frew Ltd. purchased and donated a large slow cooker and electric pressure cooker at the request of residents from Boyle Court. John Paul, Site Supervisor at James Frew presented the appliances to the residents recently along with Derek Cargil from South Ayrshire Council and Fiona, Boyle Court's Warden on site.

Photo: John Paul, James Frew, Derek Cargil, South Ayrshire Council & Boyle Court Residents

Ayrshire Hospice £1,000 Donation



Photo Circle: Rachel Kane, James Frew Ltd. & Lyn Bateman

Photo: Steven Lee, Leigh-Ann McIlwain, Christina Smith James Frew Ltd. & Lyn Bateman

James Frew Ltd. recently donated a staggering £1000 to Ayrshire Hospice after raising the funds on an annual team building day in Arran.

The trip gave the option of a walking route from Brodick to Lamlash, a hike up Goat Fell or to play a round of golf at Brodick golf course before all staff meet at the clubhouse for a meal, competition and prize giving.

The funds were raised by all staff donating £10 to guess the combined scores of all 7 golf groups for the chance to win a £100 meal voucher at the Hutchesons City Grill in Glasgow. The company then increased the total raised to £1000 to donate to Ayrshire Hospice.

“ *The Ayrshire Hospice is an experienced source of outstanding quality care and services which helps those with any life-limiting illness. The care we provide is at no cost to our patients or their families. However it does require extensive, on-going fundraising support to provide the £7.6 million running costs. We are extremely grateful to James Frew Ltd. for the kind donation of £1,000 - thank you for your support.*

Lyn Bateman, Senior Fundraising Officer

Local Recruit from South Ayrshire

Photo: Callum Dawson



Opportunity of apprenticeship to young 18 year old from Ayr, South Ayrshire.

James Frew Ltd. recently took on a further 11 recruits to join the company’s existing 23 apprentices who are all at various stages of the programme.

One of the apprentices who was successful after online tests and an interview was Callum Dawson, a young 18 year old from Ayr, South Ayrshire.

Callum, who attended Prestwick Academy, also completed a course in NPA Building Services and Plumbing before joining the company to embark on the four year tailor made apprenticeship programme. Currently assisting an experienced plumber for a Modernisation Project in Prestwick including a full heating replacement, kitchen and adapted shower rooms, Callum is gaining on the job experience while also attending courses at the James Frew Academy, West College Scotland Paisley Campus.

Callum said, “I applied for an apprenticeship with James Frew Ltd. as I was really interested in the opportunity of having a long term career within the plumbing, heating & gas industry. Before I was successful on the programme, I worked in a kitchen as a Commi Chef for two years after leaving school in 4th year.

“with a company who invest so much into all their employees

‘I have loved the experience so far, and really appreciate the unique opportunity to learn on the job with a company who invest so much into all their employees.’”

Until next time.. keep up to date with all news at;



James Frew

